

Suggestions & Questions from Our Library Users

October 2022

Service-related comments

1. You guys are gret!

Thank you very much! Our entire staff works very hard to provide excellent customer service, and we really appreciate positive feedback from our patrons.

2. I was so very pleased with Eddie's attention to detail, great patience, genial demeanor, and general willingness to help me with the task that I had came in for. He provided exceptional service has attention to detail & is very knowledgeable and asset you your team.

Thank you for recognizing the excellent job Eddie does for our patrons. We agree that he is awesome!

3. Good morning. I wanted to let you know that on Tuesday I joined the class about password security hosted by Eddie Kristan. He did an excellent presentation providing useful information and kept us – the audience engaged. Really great guy! I have a suggestion...if possible, would you be able to have a class about Android smartphones? It would be great if Eddie can run this class as well.

We are so pleased that you found the password class helpful. We will explore the possibility of having classes about Android phones. The library also owns several books on Android phones in our collections. Staff at the Adult Services desk will be happy to assist you in finding them.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.