

Suggestions & Questions from Our Library Users

May 2024

Building-related comments

1. The copy machines & tables need to be back where they were. The kids can go into the “vault” area and the vending machines need to be there. The puzzle cabinet needs to be somewhere outside the former copy machines area w/the bookcases too. This is difficult for the patrons that need to use a scooter. Felix has the solution and these kids are noisy in the library which should not be tolerated.

We truly appreciate your continued feedback about the copy machines and tables. We understand the desire for the previous layout, and your input is valuable as we work to create an accessible and convenient space for all patrons.

Specifically, regarding the "Vault" area (our teen space), we hear your concerns about noise levels. To address this and similar needs, we're expanding on the concept of our existing Quiet Reading Room. With the help of a professional space auditor, we're actively exploring designated zones throughout the library. These zones could include areas for quiet study, group work, and supervised active play for younger patrons. We're anticipating the auditor's report very soon, and it will guide us in making the best use of our space to meet everyone's needs.

2. Add a pop of color this place is blan.

We hear you! Adding some color is a great idea, and we're definitely considering it as we explore ways to brighten up the library, especially the lobby area. We're committed to creating a more inviting atmosphere and appreciate your suggestion!

Miscellaneous-related comments

1. Reading time with animals.

Thanks for your suggestion; we love reading with animals too! We will consider this program in the future.

2. There is no Impractical Jokers DVDs here. I am quite sad I would be happy if you got some.

Thanks for the suggestion! We will investigate the possibility of adding them to our DVD collection. In the meantime, did you know that you can request these DVDs from other CCS libraries and have them sent to WNPL for pickup? If you need help with this, we would be happy to assist!

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3. Offer 4K Players for rent.

Thanks for your suggestion, we will add this to our running list of items to consider for our Library of Things collection.

4. Play music.

We appreciate your music request. We understand that some patrons enjoy background music, while others prefer a quiet environment. Unfortunately, it's difficult to find a solution that satisfies everyone. However, we'll keep exploring options and welcome your ideas.

*Thank you for taking the time to help us improve our service to you.
If suggested a title for purchase, we have passed it along to staff members who order materials.*

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.