

## **Suggestions & Questions from Our Library Users**

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July 2024

### **Collection-related comments**

1. 3D Glasses in the Library of Things. (the red lens/blue lens type).  
*Thanks for your suggestion! We are considering adding 3D glasses to the Library of Things collection in response to your suggestion.*
2. Please put all bluray dvd's in a separate rack. Thanks.  
*We appreciate your feedback. We will review our collection development policy to determine if separating Blu-ray and DVDs would be beneficial for patrons.*
3. Montessori kid play sets for Library of Things.  
*Thank you for your suggestion! We will explore the possibility of adding Montessori playsets to our Library of Things collection.*
4. Please purchase more of the newer, quality books. Depending on other libraries is extending the waiting period for the new books.  
*We understand the frustration of waiting for new books. We are actively purchasing new titles and encourage patrons to request specific books at any service desk.*

### **Miscellaneous-related comments**

1. Should provide a professional Form, not scrap paper.  
*Thank you for your feedback about our forms. We are working to improve our forms process and will consider using a professional format in the future.*
2. Please move "New Books" Shelves into the area with natural lighting and please place the books on higher shelves. All now difficult to see and access.
3. We don't like where the New Books are. It is dark and they are low and hard to look at. Thanks.
4. Need light over the new books shelf! It is pitch dark!!! Thanks!  
*We appreciate your input regarding the lighting and accessibility of the new bookshelves. We have made some initial changes to improve the lighting and raise the shelves, and are currently exploring additional options to improve visibility and accessibility in that area.*
5. Whos idea was this to take out the copy machines & table? This is difficult for people with walking disabilities to go farther to make copies. Take the book shelves and vending machines and put them in the Vault room. The cabinet that holds the puzzles needs to go too and put it somewhere else.  
*We are evaluating the impact of the copy machine relocation and will consider patron feedback as we develop future plans.*

**Warren-Newport Public Library District  
Gurnee, Illinois**

6. You should have spawn.

*Thank you for your feedback. We appreciate your input.*

7. Put food in the place room like chicken and tacos bell.

*Thank you for your suggestion. We are unable to accommodate food service at this time.*

8. You could make more rafels.

*Thanks for your idea! We'll share this idea with our library programming department.*

**Programming-related comments**

1. Abby Jimenez Author visit? Even if it is a paid event? Please!

*Thank you for your interest in an Abby Jimenez author visit. We're big fans of her work too! Unfortunately, it's unlikely we can accommodate her speaking fee within our current programming budget. However, we've reached out to her representatives to inquire about potential costs. In the meantime, we invite you to explore her books and consider attending some of our other exciting programs.*

2. Keepers of the Lost City trivia.

*Thank you for your suggestion. We will consider adding "Keepers of the Lost City" trivia to our programming calendar.*

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*Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.*

*Ryan Livergood, Executive Director*

**Patron comments appear here unabridged and unedited.**