

Suggestions & Questions from Our Library Users

September 2024

Building-related comments

Can you make a sign that helps patrons know the info desk is for all ages now? Like a hanging sign, perhaps. Thank you.

Thank you for your suggestion! We'll definitely consider adding a hanging sign to indicate that our info desk is for all ages. We want to ensure that everyone feels welcome and informed.

Outrageous! A library this size should have a seating area where one can sit & eat a snack or small meal but instead, this library created "The Work Shop" with a purpose entirely Unknown. Who & Why was this created? This "The Work Shop" has a key pad access and remains mostly closed giving the aura of exclusivity. Please be transparent when using our tax dollars!

Thank you for your feedback regarding The Workshop. We understand your concern about the library's seating and food options. The Workshop is a new makerspace designed to provide a creative and collaborative environment for our patrons. This concept was the top request from our patron in our strategic plan community survey. It will feature a variety of tools and equipment for creative projects. We're currently in the soft launch phase, offering appointments for patrons to explore the space and learn more about its offerings. We plan to implement open hours soon. While The Workshop is a dedicated space for creative activities, we encourage patrons to enjoy snacks or small meals anywhere in the library, including our various seating areas.

The DVD display is fabulous! Thank You... much much better than before when nothing was displayed. 😊

We're glad you're enjoying our new DVD display! We'll continue to refine our display methods to ensure a positive experience.

Entrance corridor is too dark, please brighten it up so that we can see the new items easier.

We apologize for the lighting issue in the lobby. We are continuing to investigate ways to improve the lighting to make it easier to read titles.

It is very disappointing that you moved all services to one desk. How can you not have an area dedicated to children. When my kids were younger they were very shy, but they always loved going to the children's desk, whether they were doing estimations jars or reading logs the librarians there were always so friendly and caring. If my children had to go to that big desk with adults all

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around, I don't think they would. They need their own desk where they feel safe and comfortable.

We understand your concern about the combined desk. While we believe it offers flexibility and efficiency, we've been pleased to see that our new desk model seems to be working well for families with children. We've received positive feedback from many patrons who appreciate the convenience and accessibility of having all services in one location. We'll continue to monitor the situation and explore options to provide even more dedicated space for children in the future. Your feedback is valuable to us as we strive to create a welcoming environment for all patrons.

The New Book Section is VERY DARK – hard to read the titles.

We apologize for the lighting issue in the lobby. We are continuing to investigate ways to improve the lighting to make it easier to read titles.

Programing -related comments

- Loved the Fall Flower ring class with Jen. She was so kind & patient!
- Just me an flower Ring with Jen. She is fantastic. Make her do more projects.
We're glad to hear that you enjoyed the class with Jen. We'll continue to offer a variety of programs based on patron interest.

The Hispanic heritage event was very nice.

We're glad you enjoyed the Hispanic heritage event. We'll continue to plan events that celebrate diverse cultures.

To your lobby, famous Hispanics Kiosk please add: 1) Julio Cortázar (Argentina), 2) Salvador Dalí (Spain), 3) Pablo Picasso (Spain), none well-known need be mentioned?

The Hispanic Heritage display in the lobby was not meant to be an exhaustive list of those with Hispanic Heritage that have contributed wonderfully to our world, it was simply meant to highlight one famous person from each Hispanic country. We agree that many, many more people could be added to this already impressive list!

Collection comments

Cd player for audiobooks.

We'll explore the feasibility of adding a CD player for audiobooks. Thank you for the suggestion.

3ds... we need 3ds please we have games but no console.

Thank you for your suggestion about adding the Nintendo 3DS console to our Library of Things collection. We appreciate your input! Unfortunately, due to the

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discontinuation of the Nintendo 3DS by the manufacturer, we're unable to fulfill your request.

However, we do have another gaming option available in our Library of Things collection: the Nintendo Switch. The Switch has many great games, including some that were previously on the 3DS.

Miscellaneous-related comments

The Library is a great place! 😊

We're happy to hear that you enjoy visiting the library!

Food!

We understand your interest in food options at the library. While we don't currently offer full food service, we do have two snack vending machines available for your convenience. Additionally, patrons are welcome to bring in their own food and enjoy it in our designated seating areas.

Shredder – paper shredder. 😊

We'll consider adding a paper shredder to our services. Thank you for the suggestion.

I have a friend with a four wheeler his not using... You want it on the Iterlibrary?

We appreciate the offer, but unfortunately we don't have the facilities to accept donated items like a four-wheeler.

Disappointed in the tablets in the kids section. We come to the library to get a break from screens/

Thank you for your comment about our iPads in the youth area. We understand your concern. We added iPads with educational games to provide an additional learning resource and bridge the digital divide. Not all children have access to technology at home, and these iPads can help them develop important digital literacy skills. Of course, we know screen time is important to balance with other activities. Coco's Cove and The Point offer a wide array of crafts, toys, games, puzzles, and other fun things to do that encourage creativity and social interaction.

Thank you for taking the time to help us improve our service to you.

If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.