# Warren-Newport Public Library District Gurnee, Illinois

# Suggestions & Questions from Our Library Users

#### November 2024

## Miscellaneous-related comments

I remember that the Library had a coffee machine, I would like to have that again but I totally understand if you can't. Thank you.

Bring back the Coffee/Hot Cocoa Machine.

Thank you for suggesting we bring back hot drink options. We're currently exploring ways to reintroduce them. We appreciate your input.

Map of the Dewy Decimal System for Idiots like me.

Thank you for your suggestion. We'll work on creating a user-friendly map to help patrons navigate the library. Your feedback is valuable to us.

## Collection-related comments

I was looking for books by Black female Authors: Danzy Senna; Miah Prescod; Austin Channing Brown; Jess Chandary; Beverly Kendall. I'm very disappointed none of the books I was looking for were in Catalog.

Thank you for your feedback. We're committed to building a diverse collection that represents everyone in our community. We currently own titles by Danzy Senna, Austing Channing Brown, and Beverley Kendall. We'll continue to expand our collection to include more diverse authors. Thank you for bringing this to our attention.

Patron misses new CD Audiobooks on end caps of shelves!

Thank you for your feedback. We understand your preference for seeing new CD audiobooks on end caps. We'll consider your suggestion and explore ways to improve their visibility. We appreciate your input.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.