

## **Suggestions & Questions from Our Library Users**

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January 2025

### **Service-related comments**

1. Please keep chess club Tuesday evenings! My student enjoys playing chess with friends. Thanks Emma for hosting it as a staff member!  
*Thanks for loving Chess Club! Due to low attendance, we will be adjusting this program moving forward and incorporating it into Board Game Night. But don't worry, we will still offer Chess as one of the games and Emma will still be hosting! Looking forward to seeing you at the library soon and bring your friends!*
2. Dear Staff: Emily is so knowledgeable and amazing help today, presenting herself as a liason to the community via ^ women's issues and advocacy due to her many talents to indeed help the library acquire educational seminars too. Thank you.  
*We agree, Emily is awesome! She has brought some wonderful programs to WNPL and has important knowledge to share. Thanks for recognizing her*
3. Hi - Thank you for opening the library in extreme cold weather I appreciate all the staff for the dedication and help. A special thank to Ms. Susan and Ms. Doreen. They are awesome.  
*Thank you for your appreciation of the library staff, especially Ms. Susan and Ms. Doreen, we think they are awesome too.*
4. I would like to use your makerspace to engrave glassware. I currently use Grayslake Library's. Epilog mini laser cutter & engraver.  
*Thank you for your suggestion. We would like to offer a laser cutter as well and plan to do so at some point in the future. In the meantime, we do have some tools available that might be able to engrave glassware, such as engraving cream and a thin engraving tool on the Cricut. I encourage you to ask our staff for suggestions on how to do your projects in the Workshop at WNPL with our existing equipment.*

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*Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.*

*Ryan Livergood, Executive Director*

**Patron comments appear here unabridged and unedited.**